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They categorize knowledge work into four sequential activities--accessing, generating, embedding, and transferring--and look at the key skills, techniques, and

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Moore's University)

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ISSN: 0307-4803.

Publication date: 1

November 2000.

Keywords.

Knowledge workers;

Information systems

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~~How Organizations~~

~~Manage What They~~

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Working Knowledge

examines how
knowledge can be
nurtured in

organizations.

Building trust

throughout a

company is the key to

creating a knowledge-

oriented corporate

culture, a positive

environment in

which employees are

encouraged to make

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Working Knowledge.

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When We Talk about

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Knowledge

Management 3.

Knowledge

Generation 4.

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Codification and

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Knowledge Transfer

6. Knowledge Roles:

The Chief Knowledge

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How Organizations
Manage what They
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book will establish
the enduring
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concepts and...

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organizations. Details

how organizations

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nurture, or destroy

and lose knowledge

and knowhow.

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talks about managing

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Knowledge workers,

this book helps you
to understand what
'knowhow' is.

They Know

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...

Working

knowledgework

organizations

manage what they

know. In the end, the

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Knowledge how
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location of the new economy is not in the technology, be it the microchip or the global telecommunications network. It is in the human mind.

~~Working knowledge~~
Working knowledge:
how organizations
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know / Thomas H.

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Prusak. p. cm.

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They Know

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The highly cited work
of Nonaka and

Takeuchi emphasizes

“ management by
creating new

knowledge

continuously ”

(chishiki keiei). The

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central idea is that
knowledge creation
in organizations is
accomplished
through knowledge
conversion: existing
knowledge is
“ converted ” into
new knowledge.

~~Working Knowledge~~
~~(Davenport and~~
~~Prusak 1998)~~
Knowledge

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Knowledge is any

system that helps

people in an

organization share,

access, and update

business knowledge

and information. In

this piece, we ' ll

expand on that

definition of

knowledge

management with

some concrete

examples, and then

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illustrate exactly why knowledge management is such an important area of focus for businesses and for employee support teams like IT, HR, and Finance.

~~What is knowledge management, and why is it important ...~~
In this context, non-profit organizations

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are being called to
reengineer their core
processes and
organizational
paradigms. To
achieve excellence,
all available
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Drawing from their work with more than 30 knowledge-rich firms, Davenport and Prusak - experienced consultants with a track record of success - examine

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how all types of
companies can
effectively
understand, analyze,
measure, and
manage their
intellectual assets,
turning corporate
wisdom into market
value. They categorize
knowledge work into
four sequential
activities - accessing,
generating,

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look at the key skills,
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